



SURGERY

Jack Gallagher, DVM, DACVS

Bud Keller, DVM, DACVS

Preston Smith, DVM

surgery@quartetvet.com

Quartet
Veterinary Specialty
Hospital

Quartet Veterinary Specialty Hospital

6910 Carpenter Fire Station Road

Cary, NC 27519

P: 919-545-1001

F: 919-468-6348

Pre-Surgery Checklist and Expectations

Preparing to Schedule Surgery

- If after your pet's consult, surgery is recommended, please call our office at 919-545-1001 to schedule your pet's surgery.
- On the day of your pet's scheduled surgery, check-in time is between 7:30am-8:00am. Please note, procedures are performed throughout the day and into the late afternoon. The order of surgeries that day is determined the morning of. Multiple factors contribute to this decision such as case urgency, required diagnostics, incoming emergencies, and equipment availability.
- Once your pet's surgery is scheduled, you will receive an email approximately one to two weeks in advance of the surgery with your confirmation, instructions, and two separate consent forms. Please read these forms carefully, as they contain important information regarding the process. **We ask that you arrive for your check-in time promptly, with your consent forms filled out in advance.** Completed forms can be emailed to surgery@quartetvet.com prior to your arrival.

The Days Leading Up to Surgery

- Set up your pet's crate or desired area of confinement with freshly washed bedding.
- Make sure any grooming practices are complete, as your pet will be unable to bathe for several weeks.
- **Arrange to have pet's food and water bowls picked up by midnight the evening before surgery.** Make sure all family members are aware pet is to be fasted in the morning.
- Give lots of extra love and kisses.

The Day of Surgery

- Allow plenty of time to drive to the hospital for your scheduled check-in time. If you are running late, please contact us.
- Bring your pet's medication in the original bottles.
- Do not bring any of your pet's medications if they are controlled substances. We can not accept these medications if prescribed by another hospital.
- Bring at least three meals, pre-packaged and labeled for your pet's overnight stay, unless otherwise noted by the surgeon.
- Give your dog a potty break before entering the hospital. We have two mutt-mitt stations, near the parking lot, for waste pickup.
- Prior to your arrival, please notify our front desk if your pet needs to use an alternative entrance, due to fear or aggression.

-
- During check-in, you will be assigned a scheduled pick-up time the next day, as long as your pet is eligible to go home.
 - Remain calm. This will help relax your pet as well.
 - You will receive a phone call or text (based on your preference) when your pet is out of the operating room and recovering. Please understand that veterinary receptionists and nurses are not permitted to discuss test results or diagnoses with you.
 - Visiting your pet on the day of an anesthetic procedure is not recommended. Allowing your pet to remain calm and begin the healing process is extremely important.

The Day After Surgery

- During your scheduled pick-up time, you will be provided a paper copy of discharge instructions. A technician will review these with you and discuss at-home care and medications, as well as address any questions or concerns you may have. Your pet's surgeon will not be involved in the discharge process as they are generally with other patients or in surgery.
- The final invoice will be presented to you after you have met with the technician and finished reviewing discharges. This is to ensure there are no changes to medications prior to your pet's departure.
- You may need to schedule a recheck appointment for suture removal, bandage changes, or follow-up examinations and radiographs. We strongly recommend you schedule these appointments at discharge. We do not take walk-in appointments.
- The technician will bring your pet to you and provide assistance getting into the car if needed.

Our veterinary team understands that surgery is a stressful time for pet owners. We are available every step of the way to answer questions and put your mind at ease.